

**STATE OF VERMONT
ENHANCED 9-1-1 BOARD
General Meeting #2
14 April 2016
Capitol Plaza Hotel
100 State St, Montpelier, VT
Room #338**

FINAL
approved as written
approval date: 7/14/16

10:02 AM – Call to Order

Chair Gary Taylor brought the meeting to order. The following were in attendance:

Board Members Present

Chief Gary Taylor, Chair
Chief Steven Locke
Steve Gold
Heather Dale Porter
Jerome Pettinga
Kelly Kennedy (via conference bridge)

Staff Members Present

Barbara Neal, Executive Director
Soni Johnson, Board Clerk

Public

Captain Thomas Hango (DPS)

Approval of Minutes

- 22 January 2016 – *Motion: Chief Locke made a motion to accept the minutes as written; 2nd by Steve Gold. There was no discussion and the motion passed unanimously by voice vote.*
- 28 March 2016 – *Motion: Chief Locke made a motion to accept the minutes as written; 2nd by Jerome Pettinga. There was no discussion and the motion passed unanimously by voice vote.*

Old Business – Status of DPS Call Handling

- No changes have been made to the current PSAP configuration. All PSAPs are answering 9-1-1 calls as usual.
- An amendment was attached to bill H870. This amendment establishes a working group to study 9-1-1 call-taking & dispatch services funding/fees in VT. It also requires that Dept. of Public Safety continue to answer 9-1-1 calls unless otherwise directed by the Legislature.

Executive Director's Report

Executive Director Barb Neal spoke to the Board about:

- Ongoing budget issues;
- FY 16 PSAP reimbursement issues (due to decrease in number of 9-1-1 call-taking positions at Dept. of Public Safety PSAPs).

Other Business

1. PSAP Funding – Current & Future

Executive Director Neal provided the Board with a handout detailing three possible scenarios for future PSAP reimbursement based on current call volume. The handout shows the current amount each PSAP receives and details the impact that each scenario would have on that reimbursement amount. A copy of this handout is available upon request.

No vote was taken (though scenario #2 is the current front runner), but the Board will continue to research the issue as it moves toward a more equitable reimbursement mechanism.

2. The following issues were also discussed:

- % of calls answered v. % of reimbursement received at each PSAP

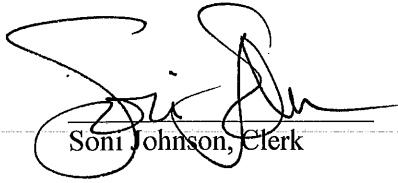
- Amount of time spent answering 9-1-1 calls v. time spent dispatching (seats must be filled 24/7)
- Call catchment areas (can areas be reconfigured to even out # of calls answered at each PSAP?)
- Move of Rockingham PSAP to the new Westminster facility
- Dept. of Public Safety dispatch funding issues
- PSAP staffing (mandatory staffing v. performance based staffing)

Next Meeting Date & Adjournment

It was determined that the next Board meeting would be held on 14 July 2016 in Montpelier.

Motion: There being no further business, Chief Locke made a motion to adjourn; 2nd by Steve Gold. There was no discussion and the motion passed unanimously by voice vote. The meeting adjourned at 11:17 AM.

Respectfully submitted:


Soni Johnson, Clerk

4/19/16
Date